

Terms and Conditions Luxoeventhire

TERMS & CONDITIONS OF HIRE

1. All orders are accepted subject to the following terms & conditions, which shall form part of and govern the contract of hire. Prospective hirers are therefore requested to make themselves familiar with same. In these terms and conditions the work "Owner" shall be deemed to refer to Luxoeventhire. The "Hirer" means the person or company who ordered the equipment.
2. The prices specified are for one day's hire only. Goods are supplied the day prior to use and returned the day after use or as agreed. Additional days hire are charged at 15% of the hire charge per day.
3. The hiring shall be deemed to continue until all equipment is received by the Owner.
4. Hire rates include fair wear and tear only, and when equipment is returned in a condition other than when received by the Hirer a charge for cleaning, reconditioning, renewing or replacing will be made where considered necessary by the Owner. Damage through damp or wet will be charged for. **Table linen must not be packed away damp as mildew can occur within hours and will be charged for. Any cloth returned damaged with sellotape of any variety, drawing pins, staple, blu tack or similar, or ink will be charged at full replacement cost.**
5. Substitutes for lost, damaged or broken equipment cannot be accepted. Equipment returned which is not the property of the owner will be retained for a period of 4 weeks. After this time the Owner reserves the right to dispose of such equipment.
6. The Hirer shall pay in respect of all equipment not returned, a sum equal to the standard list price of such equipment. Luxoeventhire figures to be taken as final. Hire charges will not be taken into account in calculation the monies due under this clause. The Owner is not responsible for returning to uplift goods that were unavailable for collection at the delivery point on the agreed date. The Owner will NOT search through premises to locate items.
7. All equipment let out on hire, including equipment charged for under clause (6) above, always remains the property of the Owner, and Hirers shall, so far as they lawfully can, assist the Owner to resume possession of any equipment not returned, when appropriate credit will be given.
8. The Hirer who is wholly responsible for all equipment from time of delivery until returned, and liable for damage during transit (if picked up/returned by hirer), or due to fire, theft, burglary, breakages or other losses, and should ensure safekeeping of equipment awaiting collection in his own interest, the Hirer should arrange insurance cover.

Luxoeventhire@gmail.com Tel: 07717666430

Tables, Chairs, Kitchen Equipment, Bars, Refrigeration Trailer, Crockery, Cutlery, BBQ, Hog Roast, Table Linen, Mobile Handwash, Gazebos

9. Equipment should be checked by the Hirer, before use, and any deficiencies should be reported immediately to the Owner. Tel: 07717666430
10. Claims for refunds after completion of hire, on the grounds that some of the equipment was not used, arrived damaged, or was missing on delivery, cannot be considered.
11. Should the Hirer wish to cancel or alter an order, after same has been accepted by the Owner, notifications must be made to the Owner IN WRITING at least 72 hours before dispatch, and the Owner reserves the right to make an additional charge, goods cancelled on the day of delivery will be charged at 100%, the day prior to delivery will be charged at 75%, two days prior to delivery will be charged at 50% of the hire charged.
12. The owner will take every precaution to ensure that the equipment is clean, polished, and in good condition upon delivery.
13. Barbecues, Kitchen Equipment and Hog Roast Machine are to be cleaned by the Hirer before return or a charge of £25 per item will be levied.
14. All deliveries of equipment will be made to the nearest point undercover at ground level at Hirer's premises. Goods must be returned to the point of delivery and stacked/packed the way they were delivered. An off-site labour charge of £60.00 per hour + vat charged in 15 minute blocks will be made for further sub-deliveries, setting up or dismantling equipment, or for tracing shortages. Drivers and porters are not authorized to check equipment. Offsite checking is available at the stated off site labour charge.
15. Delivery times are, at our discretion, between 7:45am and 8:30pm. Business hours are 9:00am to 5:00pm Monday to Friday. Out of business hours call out charged at £75.00 plus mileage before midnight or Saturday's and £150.00 plus mileage after midnight or Sunday's.
16. If deliveries are to be made within the Hirers or third party's premises the Owner will accept no responsibility and will not be liable for any damage or loss resulting to the Hirer's or third party's premises.
17. In the event of heavy demand upon our stock, the Owner reserves the right to substitute any item or items.
18. All goods must be paid for on or before delivery. Third party invoicing cannot be considered. All invoices charged to account holders must be settled net 30 days. Accounts not paid within this period will be considered overdue and may be referred to our debt management consultants incurring further costs with the Hirer will be liable for. Interest will be charged at 5% overdue balance per month or part thereof.
19. The Owner retains the right to repossess the equipment should the Hirer contravene any of these conditions and the Hirer by acceptance thereof obliges self to give access to the Owner for that purpose. The execution of any order is subject to variation or cancellation from any cause beyond the Owners control. Eg: Fire, strikes, lockouts,, storm, etc..
20. **VINTAGE TEA SET COLLECTION: None of this range is suitable for oven or microwave use.**

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21. Generators on hire will be supplied with a full tank to be refilled before return. If not refilled the cost will be deducted from holding deposit
22. We recommend that sparklers are not to be used on the tables as there is a high likelihood that they will damage table linen and customers will be charged **£30.00 plus vat** per table cloth. (Please note that this charge also applies to children using markers and guests signing the guest book on the tables that can easily penetrate onto the linen causing permanent damage)
23. All crockery, cutlery, glassware to be returned clean or a charge of 45% will be levied for each item to be cleaned by Luxoevent hire.
24. These terms and conditions of hire are effective from 01st January 2021, and supersede all previous terms and conditions.

I have read and understood the above Terms and Conditions:

Name (Print):

Address:

Post Code: Contact Number:

Venue Address:

Post Code:

Type of Event:

Date of Event:

Signature:

Date of Signature:

- A holding fee of £50.00 will be required which is refundable upon returning item(s) in pre-condition.
- Please ensure you quote your invoice number if paying by BACS
- All invoices **MUST** be paid in full 4 days prior to event

Luxoeventhire Bank Account Details:

Luxoeventhire@gmail.com Tel: 07717666430

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Account Number: 00872711

Sort Code: 80 08 91

Please forward the signed terms and conditions to luxoeventhire@gmail.com by photo or scan.

Your bank details for refundable fee.

Name of Bank:

Name:

Account Number:

Sort Code: